

Play Party

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## Birthday parties

### Regulation

1. To book it is necessary to pay a deposit of €100.00 as a confirmation deposit which, in the event of cancellation of the party, will not be returned.
2. The balance occurs at the end of the party.
3. All details of the party, including the number of confirmed guests, must be communicated through the appropriate online form within 3 days before the date of the party.
4. It is possible to add only a second birthday party exclusively at the time of booking the party (it is not possible to add it later).
5. If the number of participants is lower than the number of confirmed participants, it will be necessary to pay the number of confirmed.
6. In the event of a health problem being confirmed, the obligation to quarantine is possible:  
postpone the party to a later date, upon communication via email to be sent within 48 hours of the date of the party. To postpone the party to a later date, it is mandatory to pay the balance of the party and send any medical documentation certifying the impossibility for the person celebrating the party to hold the party.
7. in case of cancellation without notice (to be sent within 48 hours of the party date)  
in addition to the deposit paid as a confirmation deposit, extra costs will be charged (if any)  
such as any pastry and bakery services, fittings, or extra services already agreed on the details form.

8. The use of non-slip socks is mandatory for all children.
9. Guests must show the invitation at reception. In the case of brothers and/or sisters not indicated in the guest list, the management will make the companion pay the entry price, unless otherwise communicated by the organizer before the start of the party.
10. The birthday boy(s) and any brothers and sisters must be counted in the number of children present at the party, ditto for the parents counted in the adults present at the party.
11. Children 0-12 months are not counted and enter free.
12. All children 1-12 years old must be counted in the number of children present at the party
13. Carers must supervise their children and prevent them from carrying out actions that may harm one's own safety and that of third . The parent organizing the event yes parties. will assume full responsibility for minors invited unaccompanied by an adult.
- 14 It is forbidden to introduce food, drinks and objects of various kinds from outside without the authorization of the management. In case of failure to comply with the above, it will not be possible to consume such foods. In the event that the management authorizes entry ("do-it-yourself" party), only purchased food and drinks may be brought in (submitting regular receipts). For obvious safety reasons, artisanal and self-produced food and drinks will not be allowed inside.
15. It is forbidden to eat and consume food and drinks outside the rooms designated for parties. Food and drinks must strictly be consumed in the party room.

16. Cake cutting and service are always carried out by the Play Party STAFF, even in case in which the customer introduces his cake, cutting and service will be carried out by our STAFF (at a cost of €2.00 per portion).
17. It is forbidden to introduce and consume spirits.
18. Inside the rooms, the use of streamers, foam, confetti, tubes is prohibited. shoot confetti and balloons with confetti inside them.
19. Food left over at the end of the party can be taken from the facility only after having agreed with the service staff.
20. At the end of the party it is mandatory to leave the room 20 minutes beforehand since the park closed. Delays will be counted as extra time (€50.00 every 30 minutes) and punctuality is therefore essential.
21. by paying the confirmatory deposit of €100.00 to confirm the reservation of the party the customer expressly accepts what is contained in this regulation.